## Version History

<table>
<thead>
<tr>
<th>Version Number</th>
<th>Date</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.0</td>
<td>March 9, 2005</td>
<td>Document created</td>
</tr>
<tr>
<td>2.0</td>
<td>May 5, 2017</td>
<td>Added section for Validation option. Other updates to clean-up doc. Tony Cegelski</td>
</tr>
</tbody>
</table>
Table of Contents

Version History ................................................................................................................................ i
Table of Contents ........................................................................................................................... ii
Table of Figures ........................................................................................................................... ii
Logging in ....................................................................................................................................... 1
   Maryland Medicaid Electronic Exchange Web Portal Internet Address ..................................... 1
   Welcome Screen ......................................................................................................................... 2
MMEE Trading Partner Menu ........................................................................................................ 3
   Validate file ............................................................................................................................... 5
   Uploading Files to DHMH ........................................................................................................ 7
   Receiving Files from Medicaid ............................................................................................... 15
   Advanced Download Options ................................................................................................. 16
   Viewing Sent Files .................................................................................................................. 20
   Changing Your Password ........................................................................................................ 22
Appendix A : Web Portal Edits Error Code List ......................................................................... 26

Table of Figures

Figure 1: MMEE Web Portal Home Page ...................................................................................... 1
Figure 2: MMEE Web Portal Welcome Screen ........................................................................... 2
Figure 3: MMEE Trading Partner Menu ....................................................................................... 3
Figure 4: MMEE Trading Partner Validate Menu ......................................................................... 5
Figure 5: File Validation Screen .................................................................................................. 6
Figure 6: File Validation Area successful validation message ....................................................... 6
Figure 7: (Option 2) Upload Test file ........................................................................................... 7
Figure 8: (Option 3) Upload Production file .................................................................................. 8
Figure 9: (Option 2) Upload Test file ........................................................................................... 8
Figure 10: Example of file path and name (Test Upload) .............................................................. 9
Figure 11: Example of file path and name (Test Upload) ............................................................. 10
Figure 12: Messages .................................................................................................................... 11
Figure 13: Displaying a selected message .................................................................................... 12
Figure 14: Example of an Uploaded File Result message – Successful File Receipt .................... 13
Figure 15: Example of an Uploaded File Result message – Unsuccessful File Receipt .................. 14
Figure 16: Files Available for Download .................................................................................... 15
Figure 17: Trading Partner Sent Files (All Files) ......................................................................... 20
Figure 18: Trading Partner Sent Files (Bad Files) ....................................................................... 21
Figure 19: Trading Partner Sent Files (Test X12 Files) ................................................................. 22
Figure 20: Password Change ....................................................................................................... 23
Figure 21: Password Change Error Message .............................................................................. 24
Logging in

*Maryland Medicaid Electronic Exchange Web Portal Internet Address*

To log into the Maryland Medicaid Electronic Exchange (MMEE) Web Portal, enter the following URL in the address bar of your Internet browser:

https://editps.dhmh.state.md.us/

The following screen (home page) is shown:

By using https://editps.dhmh.state.md.us/ you are accessing a secure web site. Your file is encrypted through the browser using SSL secured 256 bit encryption through our web server.
Welcome Screen

In order to log into the MMEE Web Portal, you must have a valid User ID. The User ID is comprised of the Trading Partner’s ISA Qualifier and Sender/Receiver ID.

In order to obtain a valid User ID, a Trading Partner must be enrolled. A Trading Partner enrollment is requested by contacting DHMH HIPAA Desk at the following email address:

dhmh.hipaaeditest@maryland.gov

Note: It is assumed you have tested and have met all prerequisites required before being enrolled as a DHMH Trading Partner. If not sure, go to the following URL:


In the above example, the User ID of ZZISAID is the ISA Qualifier (ZZ) and ISA Sender/Receiver ID (ISAID) of the Trading Partner logging into the MMEE Web Portal. Validation of the User ID is performed against all uploaded file types (X12 and Non-X12). X12 files uploaded through the MMEE are verified by matching the User ID used to log in with the ISA Sender Qualifier (ISA05) and Sender ID (ISA06) in the X12 interchange. For Non-X12 files, the User ID is matched with the Submitter ID contained in the header record of the Non-X12 file. The ISA Sender/Receiver ID is requested by the Trading Partner through an enrollment form, which is submitted to dhmh.hipaaeditest@maryland.gov. HIPAAEDITEST responds back to the Trading Partner with a User ID and an initial password.
The Trading Partner must change their password the first time they successfully log into the MMEE Web Portal (see page 2223 for instructions on changing passwords).

**MMEE Trading Partner Menu**

Once logged into the MMEE Web Portal, the Trading Partner Menu is displayed with each of the Options available to the Trading Partner. Select an Option by clicking on the blue hyperlink text. There are 8 options available from the menu:

1. Validate File
2. Send a file to Medicaid (Test)
3. Send a file to Medicaid (Production)
5. Receive Files From Medicaid
6. View Sent Files
7. Change your Password
8. Submitter NPI XWalk
9. User Documentation
   a. Web Portal
   b. Submission Guideline
   c. Message Code List
   d. FAQ

Figure 3: MMEE Trading Partner Menu
1. **Validate File**  
   This option will allow the Trading partner to validate the file. This can be used to know if the file is valid as per the HIPPA standards. The Trading Partner will use this option during enrollment to verify their EDI files are properly formatted following X12 and HIPAA guidelines. After enrollment, the Trading Partner will continue to use this option to troubleshoot any issue submitting files to DHMH.

2. **Send a file to Medicaid (Test)**  
   This option allows the Trading Partner to upload inbound Test X12 transactions to DHMH Medicaid for processing. Production transactions uploaded via this option are rejected.

3. **Send a file to Medicaid (Production)**  
   This option allows the Trading Partner to upload inbound Production X12 transactions to DHMH Medicaid for processing. Test transactions uploaded via this option are rejected.  
   **Note:** This option is not available until successful testing has been completed and the Trading Partner has been migrated to Production by the DHMH SLS group.

4. **Messages**  
   This option allows a Trading Partner to view messages received from previously uploaded files (either through Option 1 or Option 2).

5. **Receive Files from Medicaid**  
   This option provides the Trading Partner the ability to retrieve processed transactions from DHMH Medicaid.

6. **View Sent Files**  
   This option provides the Trading Partner the ability to view the files they have uploaded to DHMH Medicaid.

7. **Change Your Password**  
   This option provides the Trading Partner the ability to change their MMEE Web Portal password.

8. **Submitter NPI Xwalk**  
   This option provides the Trading partner the ability to look for all the NPI’s registered with that Trading partner.

9. **User Documentation**  
   The option provides the Trading Partner with 4 different documents that will help a user to use the WebPortal. The documents are:
   a. **Web Portal** – provides a user guide to the WebPortal  
   b. **Submission Guideline** – provides the user a quick start to submit files to DHMH  
   c. **Message Code List** – provides the user a list of upload message codes, descriptions and recommended solutions to resolve an error.  
   d. **FAQ** – provides the user a list of common questions and answers

The [Logout](#) link in the top right corner of the page allows the user to click on the link to sign the Trading Partner out of the MMEE Web Portal. They can even sign out by clicking on the sign out link in the upper right-hand corner of every screen within the MMEE Web Portal.

May 5, 2017
Also provided on this screen is a “Bulletin Board” service. (Note: the Broadcast Message displayed in.) When DHMH Medicaid wishes to convey information to the Trading Partners enrolled, a message is posted to the Bulletin Board. The Bulletin Board is displayed each time the Trading Partner Menu screen is displayed.

**Validate file**

A Trading Partner can verify if the file they want to upload is valid as per X12 and HIPPA guideline standards. This option can be used to validate the file before submitting the file for Test or Production.

When the Trading Partner clicks on this option from the MMEE Trading Partner Menu the following Validate options are available.

![Figure 4: MMEE Trading Partner Validate Menu](image_url)

To validate an EDI file, the Trading Partner will select option 1. Validate File link and will be taken to the next screen shown below.
The Trading Partner must choose the transaction type for the file they wish to verify and then select the file local to their environment to validate. Both test and production files can be tested. Upon completion of the validation process, a message displaying the validation results are displayed. This message provides an immediate indication of whether the file is valid as per X12 and HIPPA guideline standards or provides a verbose description of errors and corrections needed. When the result is successful, the screen shows as follows.
Uploading Files to DHMH

A Trading Partners uploads HIPAA X12 EDI files through the to DHMH Medicaid through the MMEE Web Portal using Option 2 for Test files or Option 3 for Production files. Upon selecting Option 2 or 3, the following screens will be displayed noting PRODUCTION or TEST.

Figure 7: (Option 2) Upload Test file
Regardless of whether Test (Option 2) or Production (Option 3) has been selected, the Trading Partner either types the path and file name of the file being uploaded into the upload window field or clicks the Browse button to select the file from a predefined directory.

If the Browse button has been selected, the Trading Partner selects the appropriate directory and/or sub-directory where the file to be uploaded is located, using basic Windows Explorer navigation. Following is an example of the “Choose File” window opened when the Browse button has been clicked.
Once the file is located, either double click the file, or select the file and then click Open. The file’s path and name are then populated in the Upload window as follows:

![Example of file path and name](image)

Figure 10: Example of file path and name (Test Upload)

Once the “file path and name” field has been populated, clicking the Upload button invokes the process of uploading the file to the DHMH Medicaid EDI TPS for receipt and processing.

Upon completion of the receipt and validation process, a message displaying the Validation Results is displayed. This message provides an immediate indication of whether the file was received and the validation results. If the validation result is “M001”, then the file is processed by EDI TPS. See Option 9 User Documentation for a full list of message codes and descriptions.
Messages

Each time a file is uploaded to DHMH via the MMEE Web Portal, either through Option 2 or Option 3, a message is generated and displayed. The message indicates whether an error was identified or if the file was accepted by DHMH. All of the messages created/generated and displayed are available for subsequent review by selecting Option 4: Messages. Option 4: Messages provides the Trading Partner with a list of the messages generated by the MMEE Web Portal in response to previously uploaded files.
The New column contains an indicator (●) showing whether the message has been reviewed from this screen or not. If the indicator is present, the message has not been selected (clicked on) from this screen.

Once the message has been selected, the indicator is no longer displayed. To view a message, click the message Subject. The message is then displayed as shown in Figure 13.

### Figure 12: Messages

Here is an example of how messages are displayed:

<table>
<thead>
<tr>
<th>New</th>
<th>Date</th>
<th>Subject</th>
</tr>
</thead>
<tbody>
<tr>
<td>✗</td>
<td>6/3/2004 1:17:23 PM</td>
<td>#806 Internal Exception</td>
</tr>
<tr>
<td>✗</td>
<td>6/4/2004 2:51:16 PM</td>
<td>#806 Internal Exception</td>
</tr>
<tr>
<td>✗</td>
<td>6/3/2004 4:26:47 PM</td>
<td>#806 Internal Exception</td>
</tr>
<tr>
<td>✗</td>
<td>6/3/2004 4:26:16 PM</td>
<td>E016: Invalid EDI file format: Test01270 SubValid0.txt</td>
</tr>
<tr>
<td>✗</td>
<td>6/3/2004 4:19:33 PM</td>
<td>E016: Invalid EDI file format: Test01270 SubValid0.txt</td>
</tr>
<tr>
<td>✗</td>
<td>6/3/2004 4:16:33 PM</td>
<td>E005: Invalid file format: Test01270 SubValid0.txt</td>
</tr>
<tr>
<td>✗</td>
<td>6/3/2004 4:15:40 PM</td>
<td>E005: Invalid file format: Test01270 SubValid0.txt</td>
</tr>
<tr>
<td>✗</td>
<td>6/3/2004 4:15:40 PM</td>
<td>E005: Invalid file format: Test01270 SubValid0.txt</td>
</tr>
<tr>
<td>✗</td>
<td>6/3/2004 4:15:40 PM</td>
<td>E005: Invalid file format: Test01270 SubValid0.txt</td>
</tr>
<tr>
<td>✗</td>
<td>5/12/2004 12:19:01 PM</td>
<td>EN01: File upload received [TEST01_2_20040407].txt</td>
</tr>
<tr>
<td>✗</td>
<td>5/12/2004 10:40:33 AM</td>
<td>EN01: File upload received [TEST01_2_20040407].txt</td>
</tr>
<tr>
<td>✗</td>
<td>5/12/2004 10:40:33 AM</td>
<td>EN01: File upload received [TEST01_2_20040407].txt</td>
</tr>
</tbody>
</table>
Figure 13: Displaying a selected message
Figure 14 below is an example of the message (message ID: M001) indicating DHMH Medicaid has received and passed the level one validation. Had an error been identified, an error description would have been displayed– level one validation failed. See Appendix A for a list of codes, messages and error resolutions.

Figure 14: Example of an Uploaded File Result message – Successful File Receipt
Figure 15 below is an example of an error message signifying that this file was not accepted and will not be processed. See Appendix A for a list of codes, messages and error resolutions.

Figure 15: Example of an Uploaded File Result message -- Unsuccessful File Receipt
Receiving Files from Medicaid

Option 5 provides a list of outbound files generated by DHMH Medicaid for the Trading Partner to download and process or review. For example, a test or production 997/999 Acknowledgement transactions, or an 835 Remit/Payment Advice transactions would be listed here and available for download.

Only those files belonging to the Trading Partner logged onto the Web Portal are listed and available for view. To view a specific file, click on the File Name.

Figure 16: Files Available for Download

If there are more files available than will fit on one screen, the number of “pages” is shown at the bottom of the screen and the user may page through the entire list by clicking the numbers.

This view provides the ability to sort the file list. The default sort order is in ascending order by Filename. Clicking Filename again will toggle the view to descending order by Filename. Clicking either of the remaining columns header links, File Size or Date, first displays the file list.

May 5, 2017
in ascending order by the selected column. A second click of the column toggles to descending
order.

To view or download a file in the list, click the Filename. This invokes the associated (default)
text editor on the workstation of the user and opens the file for viewing and/or saving. Advanced
download options may be used and are covered in the next section.

**Advanced Download Options**

1. From the Main Menu, select option 5, **Receive Files from Medicaid**.
2. From the Files available for Download screen, click the hyperlink **Advanced Download Options**.
3. The following screen is displayed.

![Advanced Download Options Screen]

4. At any time, click on **Help** to get a quick view of the following steps.
5. There are 3 steps by which the user may select and download files:

   **Step 1** The **Search Criteria** section must be used to narrow down the group of files to
download. The user can download from 1 to 500 files in a single download. The
following are the search criteria options available:

   **Transaction**  This option allows the user to select the transaction(s) that are to be
                   included in the downloaded file set.
Options are: All / 271 / 820 / 835 / 997

**T/P Flag**

This option allows the user to select between Test and Production files to be included in the downloaded file set.

Options are: All / Test / Production

**Start Date / End Date**

These two options allow the user to select files created within a date range. The user would provide the start and end date ranges. The format is mm/dd/yyyy format. The default setting is 3 days prior to current date.

**Files Per Page**

This option allows the user to select how many files are to be returned and displayed within the browser window. The maximum number of files to be included in a downloaded file set is set to 500 files. You may need to perform the selection process more than once if you have more than 500 files to download.

Options are: 150 / 300 / 500

Once the selection criteria are set, the user **must** click ‘Go’. This is important because it will refresh the Result Set from the default file list with the user’s defined selection criteria.

**Step 2** The Result Set section can be used to select a file or group of files from the list of files in the window. The user can select individual files by using the check boxes or select all files within the file list by clicking on “Check All”. The user can clear checked files by clicking on “Clear All”.

**Step 3** The Download Options section allows the user to select various combinations of download methods, including Concatenate and Zip. See the download option table below for the various options available.

<table>
<thead>
<tr>
<th>Concatenate</th>
<th>Zip</th>
<th>Results</th>
</tr>
</thead>
<tbody>
<tr>
<td>✔</td>
<td>☐</td>
<td>Will concatenate all selected files into a single file for download.</td>
</tr>
<tr>
<td>☐</td>
<td>✔</td>
<td>Will zip all selected files into a single zip file for download.</td>
</tr>
<tr>
<td>✔</td>
<td>✔</td>
<td>Will concatenate all selected files into a single file and zip the single file for download.</td>
</tr>
<tr>
<td>☐</td>
<td>☐</td>
<td>Will prompt the User to select at least one download method.</td>
</tr>
</tbody>
</table>

Once the download Option(s) have been set, the user clicks on the “DOWNLOAD” button to begin the download to their machine.

Depending on the Trading Partner’s browser, the download process initiates one of two dialogue boxes. Each dialogue box allows the user to change the default file name and the location on their system to store the file. Each allows the user to open and view a file.
Under Netscape, the user may choose their preferred text editor from the dialogue box. Under Internet Explorer it is preset and a choice is given only if the preset text editor does not function properly.

Below are dialogue box examples for Microsoft’s Internet Explorer and Netscape Navigator.

a. Internet Explorer

![Internet Explorer File Download Dialog Box Example](image)

b. Netscape Navigator

![Netscape Navigator Opening Download Bundle Dialog Box Example](image)

After the file is viewed or saved, the user is returned to the Files Available for Download screen to choose more files.
The user may navigate back to the Main Menu by clicking on the Back to Main Menu link at the bottom of the screen.
Viewing Sent Files

Option 6 provides a list of all files uploaded to DHMH Medicaid by the Trading Partner logged into the MMEE Web Portal. As with Option 5, only the files belonging to the Trading Partner logged into the Web Portal are listed and available for download.

Figure 17: Trading Partner Sent Files (All Files)

The “View Trading Partner Sent Files” window provides a filter. Along the top of the window, there are three radio buttons to select:

- **AF** All Files
- **BF** Bad Files
- **TX** Test X12 files
- **PX** Production X12 files
- **TN** Test Non-X12 files
- **PN** Production Non-X12 Files

Select the desired filter and click the search button to refresh the view based upon the filter selected. Figure 18 and Figure 19 show the BF (Bad File) and TX (Test X12 file) filter views.

May 5, 2017
From this screen, the Trading Partner can navigate to the Messages window or the Receive Files window in several ways.

1. They can return to the Trading Partner Main Menu shown in Figure 3 and choose the option they wish.
2. To the left of the file list are links that take the Trading Partner directly to the specific windows.
   - The M takes them to the Messages screen shown in Figure 12.
   - The O link pops a window of recent files for download.

To view a specific file, click the File Name. Your default text editor is invoked to open the file for viewing and/or saving.

![Figure 18: Trading Partner Sent Files (Bad Files)](image-url)
Changing Your Password

Option 7 on the Trading Partner Main Menu provides the Trading Partner the ability to change their password. When a Trading Partner is first enrolled to exchange files with DHMH, they are provided an initial password. The Trading Partner must change this password to one of their choosing after logging in for the first time.

When Option 7 is selected, the following screen is displayed.
To change a password, the current password is entered into the Old Password field. The new password is entered in New Password and Confirm New Password fields. The New Password and Confirm New Password fields must be identical or the password change will not be processed and the following message will be displayed, ‘Passwords do not match. Please re-enter your new password.’ The Trading Partner should confirm the password change and receive the following message, ‘Password changed successfully!.

Below are the requirements for setting a password and the error message that the user will see if the password does not meet the requirements.
Submitter NPI X Walk

Option 8 on the Trading Partner Main Menu provides the Trading Partner the ability to see all NPI’s registered to the Trading Partner's Submitter ID that is currently logged on for outbound transactions (i.e. 835, 820, 271, etc.) only.

Once the Trading Partner clicks on the link, a download will initiate. The file will be downloaded for the Trading Partner to open in either a text editor or Microsoft Excel. The file is a .csv formatted file with a naming convention of ProviderZipXRef.csv

If you do not see a Provider NPI that you believe should be associated with your Submitter ID, please send an inquiry to dhmh.hipaaeditest@maryland.gov.
Figure 22: sample spreadsheet with NPI X walk
### Appendix A : Web Portal Edits Error Code List

<table>
<thead>
<tr>
<th>Message Code</th>
<th>Error Code Type</th>
<th>Message</th>
<th>Reason</th>
<th>Resolution</th>
</tr>
</thead>
<tbody>
<tr>
<td>M001</td>
<td></td>
<td>Your file, [FileName] (FileSize in bytes) has been uploaded successfully!</td>
<td>If the file is uploaded successfully</td>
<td>No action</td>
</tr>
<tr>
<td>E001</td>
<td>Invalid file format</td>
<td>Please check that the file format is in plain text or a zip file containing only plain text file(s). [FileName] was not processed.</td>
<td>If the user attempts to upload files other than zip file and plain text file</td>
<td>Resubmit file as text or zip file type.</td>
</tr>
<tr>
<td>E002</td>
<td>Unauthorized Submitter ID</td>
<td>The User ID does not match with the Trading Partner ID in the header. [FileName] was not processed.</td>
<td>If the trading partner ID in the header does not match with the login ID</td>
<td>Verify the login ID with the ISA Sender Qualifier and ID within the file.</td>
</tr>
<tr>
<td>E003</td>
<td>Invalid file format</td>
<td>The file header is invalid for the data file upload option selected. Please check the file upload option and the file header record for consistency and resend the file. [FileName] was not processed.</td>
<td>If the first record of the text file is blank</td>
<td>Verify file integrity, format and structure.</td>
</tr>
<tr>
<td>E004</td>
<td>Invalid file format</td>
<td>The file header is invalid for the data file upload option selected. The field ECFRH-TEST-IND in position 166-169 needs to contain the value 'TEST' when this upload option is selected. [FileName] was not processed.</td>
<td>If the user selects a Test Region to upload nonX12 file but uploads a wrong file. (does not have &quot;TEST&quot; in position 166-169)</td>
<td>Verify file and set field with correct value of TEST</td>
</tr>
<tr>
<td>E005</td>
<td>Invalid file format</td>
<td>The ISA header is invalid for the data file upload option selected. Please check ISA08 (Receiver ID) and ISA15 (T/P indicator). [FileName] was not processed.</td>
<td>If the user selects a Test Region to upload X12 file but uploads a wrong file. (does not contain &quot;T&quot; in position 103 or invalid Receiver ID ISA08).</td>
<td>Verify file and set ISA15 and ISA08 values to match the upload option selected: Test or Production</td>
</tr>
<tr>
<td>E006</td>
<td>Invalid file format</td>
<td>The file header is invalid for the data file upload option selected. The field ECFRH-TEST-IND in position 166-169 needs to contain spaces when this upload option is selected. [FileName] was not processed.</td>
<td>If the user selects a Production Region to upload nonX12 file but uploads a wrong file.</td>
<td>Verify file to insure spaces are in position 166-169 for Production files.</td>
</tr>
<tr>
<td>E007</td>
<td>Invalid file format</td>
<td>The ISA header is invalid for the data file upload option selected. Please check ISA08 (Receiver ID) and ISA15 (T/P indicator). [FileName] was not processed.</td>
<td>If the user selects a Production Region to upload X12 file but uploads a wrong file.</td>
<td>Verify file and set ISA15 and ISA08 values to match the upload option selected: Test or Production</td>
</tr>
<tr>
<td>Message Code</td>
<td>Error Code Type</td>
<td>Message</td>
<td>Reason</td>
<td>Resolution</td>
</tr>
<tr>
<td>--------------</td>
<td>-----------------</td>
<td>------------------------------------------------------------------------</td>
<td>------------------------------------------------------------------------</td>
<td>----------------------------------------------------------------------------</td>
</tr>
<tr>
<td>E008</td>
<td>Invalid file format</td>
<td>The header record is invalid for the data file upload option selected. The first three bytes of the first record need to be ISA for an EDI file or BAT for a Non-X12 file. [FileName] was not processed</td>
<td>If the text file has invalid first record (does not have &quot;ISA&quot; OR &quot;BAT&quot; in position 0-3).</td>
<td>Verify file to insure that the file is either Non-X12 flat file or EDI file format.</td>
</tr>
<tr>
<td>E009</td>
<td>File Transfer Error</td>
<td>Error while transferring file to EDI/TPS. Please try again later. [FileName] was not processed.</td>
<td>Error while transferring file to inbound folder (the file won't be transferred anymore).</td>
<td>Attempt to resend, if error persist, contact DHMH.</td>
</tr>
<tr>
<td>E010</td>
<td>File read error</td>
<td>[FileName] was not able to be read properly. Please verify the file is in the proper format and resend the file. [FileName] was not processed.</td>
<td>If the file is uploaded successfully but there is problem in reading a file after upload.</td>
<td>Verify file structure.</td>
</tr>
<tr>
<td>E011</td>
<td>Invalid file format</td>
<td>The zip file was unable to be read. Please verify the zip file, remove any password protection or other non-standard settings and resubmit the file.[FileName] was not processed.</td>
<td>Error encountered while unzipping the file. Possible cause: the file is password protected or something else)</td>
<td>Verify the zip file, remove any password protection or other non-standard settings and resubmit the file</td>
</tr>
<tr>
<td>E012</td>
<td>Submitter ID not valid</td>
<td>Submitter ID in upload file not valid for Login ID. [FileName] was not processed.</td>
<td>If the Login User ID is different from the User ID in the NonX12 header</td>
<td>Verify submitterID is correct w/ password.</td>
</tr>
<tr>
<td>E013</td>
<td>Submitter ID not authorized</td>
<td>Submitter ID not authorized to send EDI files.[FileName] was not processed.</td>
<td>If the NonX12 Submitter tries to upload EDI file.</td>
<td>Send correct file to match SubmitterID</td>
</tr>
<tr>
<td>E014</td>
<td>Invalid Acknowledgment Request</td>
<td>ISA14 - Acknowledgment Requested value must be '0', please correct and resend file. [FileName] was not processed.</td>
<td>Invalid Acknowledgment Request</td>
<td>Correct file and resubmit.</td>
</tr>
<tr>
<td>E015</td>
<td>Invalid EDI file format</td>
<td>GS Segment Envelope not found. Probable cause: Invalid use of segment terminator - CR/LF. Use one character segment terminator i.e. ~ (tilda). [FileName] was not processed.</td>
<td>Invalid Segment Terminator</td>
<td>Verify the segment terminator is a single character. ex: ~</td>
</tr>
<tr>
<td>E016</td>
<td>Invalid EDI file format</td>
<td>The GS03 Application Receiver’s Code must be MMISCLM or MMIENC or MMISMCARE. [FileName] was not processed.</td>
<td>Invalid GS03 Application Receiver’s code</td>
<td>Correct the GS03 value and resubmit</td>
</tr>
<tr>
<td>E989</td>
<td>Internal Exception</td>
<td>E989: Internal Validation Error: There was internal error with HIPAA Validation, please ensure your file meets correct EDI Standards internal error desc: Failed guideline lookup File name assigned by system: &lt;Filename&gt;</td>
<td>The combination of ISA and GS ids are not recognized within DHMH’s EDI interface system</td>
<td>Verify all ISA and GS IDs with the IDs submitted to DHMH for EDI enrollment.</td>
</tr>
<tr>
<td>Message Code</td>
<td>Error Code Type</td>
<td>Message</td>
<td>Reason</td>
<td>Resolution</td>
</tr>
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</tr>
<tr>
<td>E989</td>
<td></td>
<td>E989: Internal Validation Error: There was internal error with HIPAA</td>
<td>Processing exception internal to DHMH’s EDI interface system</td>
<td>Verify file for correct syntax, correct and resubmit, if error continues report issue to EDIOPS email.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Validation, please ensure your file meets correct EDI Standards</td>
<td></td>
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<tr>
<td></td>
<td></td>
<td>internal error desc: &lt;Filename&gt;</td>
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<td></td>
<td></td>
<td>&lt;Filename&gt; File name assigned by system: &lt;Filename&gt;</td>
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<tr>
<td>E990</td>
<td>Internal Exception</td>
<td>E990: InterchangeParser reported an invalid interchange. Expected ISA segment not found. To correct this error, verify that:* The file does not contain any extra characters (ex: a newline) after your last segment terminator.</td>
<td>Internal parsing routine failed because of an unexpected segment found instead of the ISA.</td>
<td>Verify file for correct syntax, correct and resubmit, if error continues report issue to EDIOPS email.</td>
</tr>
<tr>
<td>E990</td>
<td>Internal Exception</td>
<td>E990: InterchangeParser reported a bad interchange Segment in Interchange Not expected ISA Segment File name assigned by system: &lt;Filename&gt;</td>
<td>Internal parsing routine failed because of an unexpected segment found.</td>
<td>Verify file for correct syntax, correct and resubmit, if error continues report issue to EDIOPS email.</td>
</tr>
<tr>
<td>E990</td>
<td>Internal Exception</td>
<td>E990: InterchangeParser reported a bad interchange Attempted to read past the end of the stream. File name assigned by system: &lt;Filename&gt;</td>
<td>Additional characters found or no IEA, GE, or SE segments found</td>
<td>Verify file for correct syntax, correct and resubmit, if error continues report issue to EDIOPS email.</td>
</tr>
<tr>
<td>E991</td>
<td>Internal Exception</td>
<td>E991: Internal Network Error, try your request later again. Soap Exception</td>
<td>Processing exception internal to DHMH’s EDI interface system.</td>
<td>Attempt to try request again, if error continues report issue to EDIOPS email.</td>
</tr>
<tr>
<td>E998</td>
<td>Internal Exception</td>
<td>E998: γ `, hexadecimal value &lt;hex value&gt;, is an invalid character. Line &lt;line number&gt;, position &lt;position number&gt;. File name assigned by system: &lt;Filename&gt;</td>
<td>Processing exception internal to DHMH’s EDI interface system.</td>
<td>Attempt to try request again, if error continues report issue to EDIOPS email.</td>
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<tr>
<td>E998</td>
<td>Exception</td>
<td>Exception of type System.OutOfMemoryException was thrown. File name assigned by system: &lt;Filename&gt;</td>
<td>Processing exception internal to DHMH’s EDI interface system.</td>
<td>Attempt to try request again. If the file is large (&gt; 2MB) , break into smaller files and attempt resend file again, if error continues report issue to EDIOPS email.</td>
</tr>
<tr>
<td>E998</td>
<td></td>
<td>The operation has timed-out. File name assigned by system: &lt;Filename&gt;</td>
<td>Processing exception internal to DHMH’s EDI interface system.</td>
<td>Attempt to try request again. If the file is large (&gt; 2MB) , break into smaller files and attempt resend file again, if error continues report issue to EDIOPS email.</td>
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<td>E998</td>
<td></td>
<td>The underlying connection was closed: An unexpected error occurred on a <strong>receive</strong>. <strong>File name assigned by system: &lt;Filename&gt;</strong></td>
<td>Processing exception internal to DHMH’s EDI interface system.</td>
<td>Attempt send again. If the file is large (&gt; 2MB), break into smaller files and attempt to resend the file, if error continues report issue to EDIOPS email</td>
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<td>E998</td>
<td></td>
<td>The underlying connection was closed: An unexpected error occurred on a <strong>send</strong>. <strong>File name assigned by system: &lt;Filename&gt;</strong></td>
<td>Processing exception internal to DHMH’s EDI interface system.</td>
<td>Attempt to try request again. If the file is large (&gt; 2MB), break into smaller files and attempt resend file again, if error continues report issue to EDIOPS email</td>
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<td>E998</td>
<td></td>
<td>The underlying connection was closed: <strong>The request was canceled. File name assigned by system: &lt;Filename&gt;</strong></td>
<td>Processing exception internal to DHMH’s EDI interface system.</td>
<td>Attempt to try request again. If the file is large (&gt; 2MB), break into smaller files and attempt resend file again, if error continues report issue to EDIOPS email</td>
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<td>E998</td>
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<td>The underlying connection was closed: <strong>Unable to connect to the remote server. File name assigned by system: &lt;Filename&gt;</strong></td>
<td>Processing exception internal to DHMH’s EDI interface system.</td>
<td>Attempt to try request again. If the file is large (&gt; 2MB), break into smaller files and attempt resend file again, if error continues report issue to EDIOPS email</td>
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<tr>
<td>E999</td>
<td>Internal Validation Error &lt;filename&gt;</td>
<td>E999: There was internal error with HIPAA Validation, please ensure your file meets correct EDI Standards</td>
<td>Processing exception internal to DHMH’s EDI interface system.</td>
<td>Attempt to try request again, if error continues report issue to EDIOPS email</td>
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